

Terms of Sales

Group and individual visits

Applicable from 01/25/2024

ARTICLE 1:

Parties – Fields of application These general conditions of sale are applicable between: SARL du DOMAINE DE DAMPIERRE, head office: Domaine de Dampierre, 2, Grande Rue, 78720 DAMPIERRE-EN-YVELINES, FRANCE; And ANY PERSON, natural or legal, contracting with the Domaine de Dampierre for the purchase of group tickets, individual tickets or visit services, hereinafter referred to as “the visitor”.

ARTICLE 2:

Definitions “Ticket”: Title allowing the visitor to access the visit (entrance ticket) and/or a visit service (visit service ticket). “Domaine”: parts of the Domaine de Dampierre open to the public subject to payment of an entrance fee. “Agent”: natural or legal person concluding this contract in the name and on behalf of visitors. “Visit service”: services and activities organized by the Domaine de Dampierre in the Domaine for visitors. “Current price”: contractual document determining the price of tickets and visit services. “Visitor”: natural person contracting with the Domaine de Dampierre for the visit of the Domaine as a group or for an individual. “Visit”: free visit to the Domaine and participation in any free events organized by the Domaine de Dampierre, under the conditions and limits stipulated in article 5.

ARTICLE 3:

Object of the contract

The purpose of these general conditions is to define the terms and conditions applicable to the sale of tickets for groups and individuals for entry to the Domaine de Dampierre and for visit services. Consequently, the visitor acknowledges that his needs and the services offered by the Domaine de Dampierre are appropriate, that he is aware of the content and conditions of execution of said services and that he has subscribed to the services provided by the Domaine de Dampierre. Dampierre knowing the facts and having all the necessary information allowing it to produce free and informed consent.

ARTICLE 4:

Order

4.1 Ordering entry tickets and visit services

The agent or visitor can order entry tickets and visit services to the Domaine from the Domaine de Dampierre reservation service. The contract between the visitor and Domaine de Dampierre is formed upon acceptance of the order by Domaine de Dampierre. The post is personal. It cannot be resold.

4.2 Acceptance of the general conditions

Any order assumes full acceptance of these general conditions. The agent or visitor acknowledges having read them and accepted them without restriction. These general conditions are applicable to this contract to the exclusion of all other conditions, and in particular those of the visitor.

ARTICLE 5:

Visits – Visit services

5.1 Visits The acquisition of an entrance ticket by the visitor gives the right to a free visit to the Domaine. The visit is strictly limited to the date indicated on the entry ticket and to the opening hours mentioned at the entrance to the Estate, as well as to places open to the public, as indicated by barriers, signs, indications and instructions from Domaine de Dampierre.

5.2 Visit services All visit services require prior payment of the entry ticket. The acquisition of a tour service ticket by the visitor entitles the visitor to participation in the tour service. The characteristics of the visit service are those mentioned by the Domaine de Dampierre on the public presentation (display, website or others) made by the Domaine de Dampierre. The visitor undertakes to be present at the location where the tour service is collected at least 15 minutes before the departure of the service.

ARTICLE 6:

Visitor Obligations

6.1 Respect of the site The visitor undertakes to respect the Domaine site and in particular:

- To throw away any waste in the bins provided for this purpose;
- Do not enter the castle, which is not open to the public;
- To respect the barriers, signs, indications and instructions of the Domaine de Dampierre;
- Not to damage the Domaine's gardens, in particular by picking flowers or tearing up branches;
- Do not make graffiti or engravings on stones and woodwork;
- Not to feed the wild animals present on the Estate;
- Keep your dog on a leash in the gardens, pick up droppings and put them in the trash.

6.2 Respect for other visitors The visitor undertakes to respect other visitors, and in particular:

- Do not park in front of the openings of the Domaine;
- Not to form a crowd likely to disturb the visit of other visitors;
- Not to annoy other visitors;
- Not to distribute newspapers, leaflets or others in the Domaine.

6.3 Intellectual property The visitor is authorized to take photographs of the Domaine. The visitor is authorized to use the photographs of the Domaine for his strictly personal needs, to the exclusion of any professional, commercial, civil, advertising or other exploitation.

ARTICLE 7:

Collection The visitor can collect paid tickets from the Domaine de Dampierre ticket office up to the day of the visit upon presentation of the reservation confirmation 15 minutes before the departure of the service.

ARTICLE 8:

Withdrawal In accordance with article L. 121-20-4 of the Consumer Code, the provisions of articles L. 121-18, L. 121-19, L. 121-20 and L. 121-20-1, concerning The right of withdrawal does not apply to contracts relating to the provision of leisure services which must be provided on a specific date or at a specific frequency. The agent therefore has no right of withdrawal after purchasing the tickets.

ARTICLE 9:

Cancellation Any purchase of tickets and visit services is firm and final. If several tickets or visit services are purchased, the number of participants cannot be changed. The withdrawal of a participant does not give rise to a refund. In the event of cancellation due to Domaine de Dampierre, the ticket will be refunded to the visitor upon request. In other cases, a refund of tickets can be requested from Domaine de Dampierre. This request is then subject to the discretionary assessment of Domaine de Dampierre. For any reimbursement request, the visitor must send a written request to the General Manager, Domaine de Dampierre 2, Grande Rue - 78720 DAMPIERRE-EN-YVELINES, FRANCE. It must accompany the mail with supporting documents, a bank or postal identity statement and original tickets.

ARTICLE 10:

Price – Payment

10.1 Prices The prices in force are those mentioned in these general conditions on the day of the visitor's order. Prices are in euros including tax.

10.2 Prices The applicable prices are those mentioned in the price list in force on the day of the order. These prices may be modified at any time by Domaine de Dampierre. The prices displayed are only valid on the day of the order and do not apply for the future. The prices indicated on the site are in euros, all taxes included.

10.3. Prices for the sale of tickets and visit services The prices in force for the current year can be consulted on the Domaine de Dampierre website:

<https://www.domainedampierre.com/>

10.4 Payment method The price is payable for individuals by check, cash, credit card. For groups, the price is payable by check payable to "SARL Domaine de Dampierre" or by bank transfer to the following contact details: Establishment: 30003 Counter: 02213 Account number: 00020128314 RIP key: 08 ACCOUNT HOLDER: SARL DU DOMAINE DE DAMPIERRE DOMICILIATION: SG RAMBOUILLET – 29 place Felix-Faure – 78120 RAMBOUILLET IBAN : FR76 3000 3022 1300 0201 2831 408 BIC-ADRESSE SWIFT : SOGEFRPP

10.5 Billing and payment deadline All payment must be made no later than 15 days before the visit date. If this deadline is not respected, the order will be systematically canceled.

ARTICLE 11:

Responsibility

11.1 Nature of the obligations of the Domaine de Dampierre The Domaine de Dampierre undertakes to take care and diligence to ensure the smooth running of the visitor's visit. The Domaine de Dampierre only responds to an obligation of means concerning the visit covered herein.

11.2 Force majeure - Fault of the visitor The Domaine de Dampierre will not be held liable in the event of force majeure or fault of the visitor, as defined in this article:

11.2.1 Force majeure For the purposes of these general conditions, any prevention, limitation or disruption of the visit due to fire, epidemic, explosion, earthquake will be considered as a case of force majeure against the visitor. , collapse of installations, flood, power outage, war, embargo, law, injunction, request or requirement of any government, requisition, strike, boycott, or other circumstances beyond the reasonable control of Domaine de Dampierre. In such circumstances, Domaine de Dampierre will be exempt from the performance of its obligations within the limits of this impediment, this limitation or this disturbance.

11.2.2 Fault of the visitor For the purposes of these general conditions, any fault, negligence, omission or failure to fulfill its contractual obligations will be considered as a fault of the visitor opposable to the latter. Any inappropriate behavior during the visit which contravenes the letter or spirit of these general conditions of sale will also be considered a fault of the visitor. Any fault on the part of the visitor may result in their permanent exclusion from the Domaine, without prejudice to any possible damages to which the Domaine de Dampierre may be entitled.

11.3 Damages payable by Domaine de Dampierre The liability of Domaine de Dampierre is limited to direct, personal and certain damage suffered by the visitor and linked to the breach in question. Domaine de Dampierre cannot under any circumstances be held responsible for indirect damage such as commercial damage, loss of orders, damage to brand image, commercial disruptions and loss of profits. Likewise and within the same limits, the amount of damages payable by Domaine de Dampierre cannot in any case exceed the price of the ticket ordered.

ARTICLE 12:

Duty of information of the agent The agent undertakes to inform the visitor of the provisions of this contract which relate to him and which he is required to accept without restriction.

ARTICLE 13:

General provisions

13.1 Applicable law These general conditions are subject to the application of French law.

13.2 Modifications of these general conditions These general conditions may be modified at any time by Domaine de Dampierre. The general conditions applicable to the visitor are those in force on the day of their order.

13.3 Amicable settlement of disputes Except for public order provisions, any disputes which may arise in the context of the execution of these general conditions must, before any legal action, be submitted to the assessment of Domaine de Dampierre with a view to settlement. amicable. It is expressly recalled that requests for amicable settlement do not suspend the time limits for bringing legal action.

13.4 Entirety The nullity of one of the clauses of this contract will not result in the nullity of the other clauses of the contract or of the contract as a whole, which will retain their full effect and scope. In such a case, the parties must, as far as possible, replace the canceled stipulation with a valid stipulation corresponding to the spirit and purpose hereof.

13.5 Non-waiver The absence of exercise by Domaine de Dampierre of the rights granted to it hereby may in no case be interpreted as a waiver of the right to assert said rights.

Terms of Sales

Free for minors Applicable from 01/25/2024

ARTICLE 1:

Scope

These general conditions of sale (CGV) apply to any sale of access tickets to the Domaine de Dampierre-en-Yvelines carried out by SARL de Domaine, 2, Grande rue 78720 DAMPIERRE-EN-YVELINES (hereinafter referred to as the "Seller") to minors under the age of 18 (until their birthday) accompanied by an adult (hereinafter referred to as the "Principal").

ARTICLE 2:

Free

The minor benefits from free entry into the Domaine de Dampierre-en-Yvelines, 2, Grande rue DAMPIERRE-EN-YVELINES, property of the Seller, provided they are accompanied by an adult who takes responsibility for them. . The Domaine de Dampierre-en-Yvelines reserves the right to refuse access to any person intending to disrupt the life of the Domaine and that of visitors. The adult as well as the minor must be in possession of a valid identity document. A check of identity documents can be carried out by the Seller, or any person representing him.

ARTICLE 3:

Reduced rate for groups and schools

For groups and schools, the reduced rate of 2 euros applies to minors under 18 years old (until their birthday). The school group must consist of at least 5 people and be supervised by an adult (the Principal). Free admission will apply for two accompanying persons. Subsequent accompanying persons will pay their entry fee at the current reduced rate. A package supplement of 10 euros per group is offered if the group wishes to borrow educational sheets suitable for children.

ARTICLE 4:

Liability of the Principal

The Principal is responsible for the supervision and safety of the minor throughout the duration of the visit. The Principal is required to take all necessary measures to ensure that the minor does not cause any damage to the Seller's premises and works.

ARTICLE 5:

Modification of the T&Cs

The Seller reserves the right to modify these General Terms and Conditions at any time. The modifications will be applicable to any sales made after their posting online.

ARTICLE 6:

Applicable law and competent jurisdiction

These General Terms and Conditions are subject to French law. Any dispute relating to the interpretation or execution of these General Terms and Conditions will be subject to the exclusive jurisdiction of the French courts.